

AETNA BETTER HEALTH® OF FLORIDA

1340 Concord Terrace

Sunrise FL, 33323

www.aetnabetterhealth.com/florida



Provider Bulletin

Subject: Preventive Dental Benefits for Medicaid Enrollees

Date: December 8, 2017

Products: Medicaid

REMARKS:

Urgent

For your review

Reply ASAP

Please comment

Dear Provider,

Aetna Better Health of Florida (ABHFL) offers preventive dental benefits for Medicaid-enrolled children and adults at no cost to the member. Children and adults are eligible to receive one free dental exam and cleaning every 6 months.

As a primary care physician, we know that your patients rely upon your guidance for better health and well-being. We need your help to encourage ABHFL members to utilize their preventive dental benefits at least twice a year to maintain good oral health.

To assist you, we have placed an Oral Health Risk Assessment Tool that was created by the American Academy of Pediatrics to the ABHFL website. This tool can be found at:

<https://www.aetnabetterhealth.com/florida/providers/library>

This tool can be used as a guide in what to look for when examining a patient’s mouth.

MCNA Dental Plans is the dental benefits manager for ABHFL. They offer scheduling assistance to members through the MCNA Member Hotline at 1-800-281-9724 (TTY 1-800-955-8771). They can assist your patients in English, Spanish, Creole, and other languages upon request. Members may also visit MCNA’s website at www.mcna.net to search for a dentist online.

Should you have questions or require additional information, please contact Provider Relations at 800-441-5501, email FLMedicaidProviderRelations@aetna.com, or fax 844-235-1340.

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