


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	January 16, 2019
	Purpose:	Provider Bulletin: Behavioral/Mental Health Vendor Clarification
	Subject:	Beacon Health Options is ABHFL Medicaid & Healthy Kids Vendor
	Products:	Medicaid & Healthy Kids
	From:	<u>Provider Relations</u>

Dear Providers,

We want to clarify that **Beacon Health Options** is still our **Behavioral/Mental Health vendor** for Aetna Better Health of Florida - **Medicaid & Healthy Kids**.

You may have received notice on January 1, 2020, that Beacon Health Options is no longer the Behavioral Health vendor for Aetna Inc. **Medicare & Commercial** business. However, this change does not affect Aetna Better Health of Florida - **Medicaid & Healthy Kids**.

Please be advised that Beacon Health Options will continue to provide behavioral/mental health services to Aetna Better Health of Florida **Medicaid & Healthy Kids** members in 2020.

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thanks for all you do!

Provider Relations Department

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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