



# PROVIDER BULLETIN

<b>Date:</b>	<b>October 2nd, 2019</b>
<b>Subject:</b>	Pharmacy Network Changes
<b>Products:</b>	Florida Healthy Kids
<b>From:</b>	<b><u>Provider Relations - Medicaid</u></b>

Dear Providers,

**Effective 1/1/2020**, Aetna Better Health of Florida (Florida Healthy Kids) members will be transitioned to a network with CVS Caremark that continues to meet member access requirements but will offer fewer pharmacy providers.

Walgreens and Publix will no longer be in our pharmacy network. The new pharmacy network will include CVS Pharmacy, Walmart, Winn-Dixie, Sam's Club, and some independent pharmacies.

Our pharmacy network directory may be accessed at any time on our website at [www.aetnabetterhealth.com/florida](http://www.aetnabetterhealth.com/florida), then click on "Find a Provider/Pharmacy". Members may also contact the Member Services department for assistance locating a pharmacy near them.

### What this means to you:

- If you electronically transmit or call in prescriptions for Aetna Better Health of Florida (Florida Healthy Kids) members, please be sure the pharmacy is not a Walgreens or Publix pharmacy after 1/1/2020.

Should you have questions or require additional information, please contact Provider Relations at 844-528-5815, email [FLMedicaidProviderRelations@aetna.com](mailto:FLMedicaidProviderRelations@aetna.com), or fax 844-235-1340.

We thank you for your continued service and dedication to our members.

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