


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	January 12th, 2021
	Purpose:	Provider Bulletin: Announce and inform providers of LogistiCare name change
	Subject:	LogistiCare Name Change Announcement
	Products:	MMA, LTSS, FHK
	From:	<u>Provider Relations</u>

Dear Providers,

Aetna Better Health of Florida (ABHFL) would like to inform you that effective January 6, 2021 our transportation vendor LogistiCare has changed their business name to ModivCare. Services and business will continue as usual and will not disrupt any member transportation services.

Please be advised that our provider, member, and website materials will be updated accordingly to reflect this change throughout 2021. LogistiCare will be updated to read “ModivCare formerly LogistiCare” throughout all of our documents and communications going forward until further notice.

For more information regarding LogistiCare name change announcement, please visit:

- https://modivcare.com/modivcare-announcement-video/?_hstc=181191736.0962c4796fc4380dab7b9c9451b9c707.1610374015514.1610374015514.1610378051820.2&_hssc=181191736.6.1610378051820&_hsfp=2686683400

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you

Provider Relations Department
Aetna Better Health of Florida

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