PROVIDER BULLETIN

Date:	March 9, 2023	

AETNA BETTER HEALTH® OF FLORIDA

261 N. University Drive
Plantation, FL 33324
www.AetnaBetterHealth.com/Florida

Date:	March 9, 2023
Purpose:	Educate providers on Provider Taxonomy Requirements on Claims
Subject:	Provider Taxonomy Requirements on Claims
Products:	MMA, LTC, FHK
From:	Provider Relations

Aetna Better Health® of Florida
Provider Taxonomy Requirements on Claims

Effective May 1, 2023, to improve registry matching logic required by AHCA on all encounter submissions from Health Plans, Aetna Better Health® of Florida ("the Health Plan") **will reject claims submitted without taxonomy codes for Billing or Rendering providers NPI's present on the claim.** Aetna Better Health strongly suggests also sending Taxonomy for Referring or Attending Provider NPI's when those provider types are included on the claim submission. Please follow the taxonomy billing guidelines outlined in:

www.wpc-edi.com when submitting EDI 837I/837P Claims
www.nucc.org when submitting Professional CMS-1500 Claim Forms
www.nubc.org when submitting Institutional UB-04 Claim Forms

Providers of Aetna Better Health® of Florida Medicaid patients must be registered with Florida's AHCA using their National Provider Identifier (NPI), Taxonomy Code, Service Address and Billing address. Registration must occur prior to rendering services to the plan's membership.

Active enrollment on the AHCA Provider Enrollment Portal has been enforced by Aetna Better Health® of Florida ("the Health Plan") since October of 2022.

The following page provides some **general taxonomy** billing guidance based on the sources cited above.

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General Taxonomy Billing Guidance

EDI Submitters
- Aetna Better Health is requiring taxonomy submissions in:

  - Professional Claim: Loop AND Segment 2310B-PRV or Loop and Segment 2000A-PRV
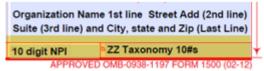 - Institutional Claim: Loop and Segment 2000A-PRV

Paper CMS-1500 (v02-12) Forms
- Aetna Better health will require Taxonomy Codes in either Box 24J Shaded area or Box 33

Rendering Provider Taxonomy: Box 24 J Shaded Area

Billing Provider Taxonomy: Box 33B

- In addition, Aetna Better Health highly encourages Taxonomy be submitted in Box 17a with the "ZZ" qualifier when submitting Referring Provider information as seen below.

Referring Provider Taxonomy: Box 17a

Paper UB-04 Forms
- Aetna Better health will require Taxonomy Codes in **Box 81 is the "B3" qualifier as seen below.**

- In addition, Aetna Better Health highly encourages Taxonomy be submitted in **Box 76 with the "ZZ" qualifier** when submitting Attending Provider information as seen below.

76 ATTENDING	NPI		QUAL	ZZ	Taxonomy Code
LAST		FIRST			

To avoid claim rejections or denials providers should compare the identification values on the claim to the information registered with State of Florida for accuracy, such as:

- Billing: NPI, Taxonomy, Service and Billing Address (ZIP -5 or ZIP -9), Practice Type
- Rendering: NPI, Taxonomy (if Rendering is different from Billing Provider), Practice Type and Practice Affiliations to Billing Provider NPI's
- If Atypical, ensure the Medicaid ID is registered and effective for the date of service, Billing Address (ZIP -5 or ZIP -9), Practice Type.

Here is the link and contact information to the State of Florida Agency for Health Care Administration Provider Enrollment Medicaid Web Portal - [Enrollment | Florida Medicaid Web Portal (flmmis.com)](). Or we encourage providers to call the Agency at 1-800-289-7799, Option 4 for additional information.

Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Services line should you have any questions at:

Phone: MMA: 1-800-441-5501
LTC: 1-844-645-7371
FHK: 1-844-528-5815
Email: FLMedicaidProviderRelations@aetna.com

Thank you,
Aetna Better Health of Florida
www.aetnabetterhealth.com/florida