


# PROVIDER BULLETIN

 <b>AETNA BETTER HEALTH® OF FLORIDA</b>  261 N. University Drive Plantation, FL 33324 <a href="http://www.AetnaBetterHealth.com/Florida">www.AetnaBetterHealth.com/Florida</a>	<b>Date:</b>	<b>October 24, 2022</b>
	<b>Purpose:</b>	<b>Educate Providers on FHK Copay Waiver from 10/20/2022-12/31/2022</b>
	<b>Subject:</b>	<b>Florida Healthy Kids (FHK) Copay Waiver</b>
	<b>Products:</b>	<b>FHK</b>
	<b>From:</b>	<b>Provider Relations</b>

## Aetna Better Health® of Florida

Florida Healthy Kids (FHK) Copay Waiver – **10/20/2022 - 12/31/2022**

Dear Providers,

Aetna Better Health of Florida (ABHFL) would like to inform you that due to the impact of Hurricane Ian in the State of Florida, we will be waiving all Florida Healthy Kids (FHK) copays for ABHFL members.

**The copay fees will be waived effective 10/20/2022 through 12/31/2022.**

Thank you for your continued participation in the Aetna Better Health of Florida network. As always, please don't hesitate to contact our Provider Services line if you have any questions at:

**Phone:** MMA: 1-800-441-5501

LTC: 1-844-645-7371

FHK: 1-844-528-5815

**Email:** [FLMedicaidProviderRelations@aetna.com](mailto:FLMedicaidProviderRelations@aetna.com)

Thank you,

**Aetna Better Health of Florida**

[www.aetnabetterhealth.com/florida](http://www.aetnabetterhealth.com/florida)

**CONFIDENTIALITY NOTICE:** This message intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

**NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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