

PROVIDER BULLETIN



AETNA BETTER HEALTH® OF FLORIDA

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www.AetnaBetterHealth.com/Florida

Date:	April 30 th , 2021
Purpose:	Provider Bulletin: Update providers on COVID-19 extensions
Subject:	Florida Healthy Kids Copayment Extension through 05/31/21
Products:	Florida Healthy Kids
From:	<u>Provider Relations</u>

Dear Provider,

The purpose of this notice is to provide you with an update on Florida Healthy Kids (FHK) copay information for members that are enrolled with Aetna Better Health of Florida (ABHFL) plan.

We would like to inform you that ABHFL will continue to waive copayment requirements through May 31, 2021.

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you

Aetna Better Health of Florida
Provider Relations Department

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. **NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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