

FEBRUARY 2023

**KMAP GENERAL BULLETIN 23021**

## **KanCare All MCO First Quarter 2023 Virtual Training**

**Description:** These will be all Managed Care Organization (MCO) collaborative sessions providing training for all providers.

**Topics that will be covered in both training sessions:**

- How to Check Eligibility
- How to Determine Coverage
- Third Party Liability (TPL)/Coordination of Benefits (COB)/Medicare Crossovers
- Reconsiderations
- Appeals and Grievances
- External Independent Third-Party Review
- Credentialing/Contracting
- Access Standards
- Healthcare Effectiveness Data and Information Set (HEDIS)
- Value Added Benefits
- Cultural Competency

### **KanCare All MCO Virtual Training Sessions**

**Wednesday, March 22, 2023**

**Training Site:** Microsoft Teams - Each session has a dial in number.

#### **SESSION 1 – 12:30 p.m. – 2:30 p.m.**

Join Session 1 via one of the following options:

- Computer or mobile app [here](#). ID: 279 119 642 83, Code: s7ayPt
- Call in (audio only) 1-952-222-7450, conference ID 563 903 536#

**KMAP**

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

**Customer Service**

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday

Gainwell Technologies is the fiscal agent for KMAP



## **KanCare All MCO First Quarter 2023 Virtual Training continued**

**Tuesday, March 28, 2023**

**Training Site:** Microsoft Teams - Each session has a dial in number.

### **SESSION 2 – 8:30 a.m. – 10:30 a.m.**

Join Session 2 via one of the following options:

- Computer or mobile app [here](#). ID 288 575 567 601, Code: LX8FPj
- Call in (audio only) 1-952-222-7450, conference ID 222 408 026#

**Registration is required for each session you plan to attend.**

The training materials will be available on the [Training Materials](#) section of the Provider Publications page of the KMAP website for providers to review prior to the sessions.

For questions or assistance, providers can contact one of their MCO representatives who will be happy to assist.

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- 7:30 a.m. - 5:30 p.m.  
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