

## AETNA BETTER HEALTH® OF KENTUCKY

Please note our newly formatted fax blast – A copy of this communication is available on our website:  
[www.aetnabetterhealth.com/kentucky](http://www.aetnabetterhealth.com/kentucky), go to Provider News

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**To:** All Network Providers

**Fax:** <<location fax>>

**In the News:**

1. Ordering Referring Prescribing Requirements effective **April 1, 2017**
2. Behavioral Health Targeted Case Management Code T2023
3. Do Not Use Bill Type 831
4. Updated Provider Relations Representative Listing

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### 1. Ordering Referring Prescribing Requirements effective April 1, 2017

Aetna Better Health will be implementing the Patient Protection and Affordable Care Act required by CMS (Center of Medicaid Services) effective **April 1, 2017**. The Affordable Care Act (ACA) now requires physicians or other eligible practitioners to enroll in the Medicaid program to order, prescribe, and refer items or services for Medicaid recipients. This requirement applies to those ordering, referring, and prescribing provider who are enrolled with the contracted Medicaid Managed Care Organizations.

This change is designed to ensure that all orders, prescriptions and referrals for items or services for Medicaid beneficiaries originate from appropriately licensed practitioners who have not been excluded from participation in Medicaid. The change will require providers to include the CMS Final Rule mandate that if items or services are ordered, prescribed or referred by a resident or teaching physician must be identified on the claim by his or her legal name and National Provider Identifier (NPI), and he or she must be an enrolled Medicaid provider.

The providers that are eligible to be ordering, referring, prescribing or attending providers are:

Provider type 60	Dentist
Provider type 64	Physician
Provider type 74	Nurse Anesthetist
Provider type 77	Optometrist
Provider type 78	Certified Nurse Practitioner
Provider type 80	Podiatrist
Provider type 85	Chiropractors
Provider type 95	Physician Assistant

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The entry of Ordering or Referring Provider is required if the service is ordered or referred. However, from an encounter editing standpoint an ordering or referring provider must be entered by the following provider types:

Provider type 18	All services billed by a Private Duty Nurse
Provider type 36	All services billed by an Ambulatory Surgery Center
Provider type 37	All services billed by an Independent Lab
Provider type 50	All services billed by a Hearing Aid Dealer
Provider type 52	All services billed by an Optician
Provider type 54	All <u>crossover</u> services billed by a Pharmacy
Provider type 70	All services billed by an Audiologists
Provider type 76	All services billed by a Multi-therapy Agency
Provider type 79	All services billed by a Speech Language Pathologist
Provider type 86	All services billed by an X-Ray/Miscellaneous Supplier
Provider type 87	All services billed by a Physical Therapist
Provider type 88	All services billed by an Occupational Therapist
Provider type 90	All services billed by a DME provider

Provider type 34, Home Health Agencies, (and all other providers submitting on the UB-04) will still be required to submit an Attending Provider on all of their encounters.

This requirement also applies to out-of-state ordering, referring, and or prescribing providers. These providers must also be enrolled in Kentucky Medicaid for services to be paid by Fee for Service (Traditional) Medicaid and with the contracted managed care organizations, should services be provided to impacted Medicaid recipients.

This requirement will be implemented beginning **April 1, 2017** and will be applicable to all claims with dates of service beginning on that date and going forward. In order to give the affected providers time to comply with the requirement, claims with the date of service between **April 1, 2017** and **July 1, 2017** that do not meet this requirement will continue to be paid and a reminder notice will be provided to the provider of such claims. All claims which are submitted for dates of service beginning and after **July 1, 2017** which do not comply with the requirement will be denied.

DMS has created a provider directory that will enable providers to verify that an Ordering, Referring or Prescribing physician is a Kentucky Medicaid provider. You can use the following link to search for a provider's Medicaid ID: <https://prdweb.chfs.ky.gov/ProviderDirectory/PDSearch.aspx>

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### 2. Behavioral Health Targeted Case Management Code T2023

This is a reminder that CPT code T2023 requires that a member;

- Have a Severe Mental Illness per the Kentucky Determination Criteria for Serious Mental Illness (SMI) as it relates to KRS 210.005 and 907 KAR 15:060, 15:065, 15:050, and 15:055, and 908 KAR 2:260, or;
- Be a child with Severe Emotional Disability per the Kentucky Determination Criteria as it relates to KRS 200.503(3) and 907 KAR 15:060, 15:065, 15:050, and 15:055, and 908 KAR 2:260 or;
- Have a primary Moderate or Severe Substance Use Disorder or co-occurring Moderate or Severe Substance Use Disorder and mental health diagnosis as defined in the current edition of American Psychiatric Association Diagnostic and Statistical Manual of Mental Disorders™.

Approved AEFX00001 02\_03\_17

If you have any questions about this, please contact your Provider Relations Representative, our updated list is attached with this fax blast.

### 3. Do Not Use Bill Type 831

Please do not use bill type 831 as it is not a recognized bill type by the state of Kentucky. If this bill type is used, the claim will be denied.

### 4. Updated Provider Relations Representative Listing

On the next page is our updated Provider Relations Representative List. A current copy is always available on our website at [www.aetnabetterhealth.com/Kentucky](http://www.aetnabetterhealth.com/Kentucky), on the “For Providers” page, as well as within our “Document Library”.

You can also find a current copy on our provider portal, <http://aetnabetterhealth-kentucky.aetna.com/> on the right side of the screen, under Resources, click on “Provider Documents.”

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## Who Is My Provider Relations Representative?

	Region 1	Region 2	Region 3	Region 3	Region 4	Region 5	Region 6	Region 7	Region 8	
<b>Behavioral Health Providers, please find your representative by region and county.</b>	Ballard	Christian	Breckinridge	Bullitt	Adair	Anderson	Bourbon	Boone	Bath	Breathitt
	Caldwell	Hancock	Carroll	Jefferson	Allen	Boyle	Fayette	Bracken	Bell	Clay
	Calloway	Henderson	Daviess	Oldham	Barren	Clark	Harrison	Campbell	Boyd	Floyd
	Carlisle	Hopkins	Grayson	Shelby	Butler	Estill	Nicholas	Fleming	Carter	Harlan
	Crittenden	McLean	Hardin		Casey	Franklin	Owen	Gallatin	Elliot	Johnson
	Fulton	Ohio	Henry		Clinton	Garrard	Scott	Grant	Greenup	Knott
	Graves	Todd	Larue		Cumberland	Jackson	Woodford	Kenton	Knox	Lee
	Hickman	Trigg	Marion		Edmonson	Jessamine		Mason	Laurel	Leslie
	Livingston	Union	Meade		Green	Lincoln		Pendleton	Lawrence	Letcher
	Lyon	Webster	Muhlenberg		Hart	Madison		Robertson	Lewis	Magoffin
	Marshall		Nelson		Logan	Mercer			Menifee	Martin
	McCracken		Spencer		McCreary	Montgomery			Morgan	Perry
			Trimble		Metcalfe	Powell			Owsley	Pike
			Washington		Monroe	Rockcastle			Rowan	
<b>CMHC's and Baptist Corbin</b>					Pulaski				Whitley	
					Russell				Wolfe	
					Simpson					
					Taylor					
					Warren					
					Wayne					
				<b>Norton's</b>						
<b>Lori Kelley</b>	<b>Gina Gullo</b>	<b>Gina Gullo</b>	<b>Danette Matthews</b>	<b>Phil Kemper</b>	<b>Brad Jones</b>	<b>Tanura Moss</b>	<b>Sherry Farris</b>	<b>JoAnn Rose</b>	<b>Holly Smith</b>	<b>Jacqulyne Pack</b>
(859) 302-6334	(502) 612-9958	(502) 612-9958	(502) 269-2040	(502) 719-8604	(270) 349-0103	(859) 381-7404	(513) 218-7725	(859) 669-6217	(815) 641-7411	(606) 331-1075
KelleyL2@aetna.com	rigullo@aetna.com	rigullo@aetna.com	matthewsd@aetna.com	pxkemper@aetna.com	JonesB11@aetna.com	MossT2@aetna.com	sxfarris@aetna.com	jxrose@aetna.com	SmithH3@aetna.com	jmpack@aetna.com

### Are you part of the following?

The Physicians Network (TPN)  
 Kentucky Primary Care Association (KYPCA)  
 The Association of Primary Care Physicians (APCP)  
 Kentucky One

### Please contact:

Abbi Wilson  
 (270) 498-1443  
 axwilson4@aetna.com

## Who Is My Provider Relations Representative if I am located outside of Kentucky?

All others	Indiana	Tennessee	Missouri	North Carolina	Ohio	West Virginia	Virginia
Danette Matthews	Phillip Kemper	Brad Jones	Tanura Moss	Sherry Farris	JoAnn Marston	Holly Smith	Jacqulyne Pack