

 Aetna Better Health® of Kentucky  Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date:	7/19/2022
	To	All Network Providers
	From	Provider Experience
	Subject	<b>NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES</b>
	Document ID	AETNA-1062

## **NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES**

Aetna Better Health of Kentucky regularly augments our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see below the upcoming new policies.

Effective for dates of service beginning 8/19/2022:

Aetna Better Health of Kentucky is changing the way the following HCPCS codes will be processed for incontinence supplies.

HCPCS Codes: T4521, T4522, T4523, T4524, T4525, T4526, T4527, T4528, T4529, T4530, T4531, T4532, T4533, T4534, T4541, T4542, T4543, and T4535.

Claims will now deny the listed HCPCS codes when the only listed diagnosis is: 2022 ICD-10-CM Diagnosis Code R32 Unspecified urinary incontinence.

Please use more precise and accurate ICD-10-CM codes (e.g., F98.0, N39.3, N39.4, N39.42, N39.43, N39.44, N39.45, N39.46, N39.49, N39.490, N39.491, N39.492, N39.498, R39.81)

This allows for a more accurate description of our members' medical needs for these supplies.

### **Questions?**

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

**\*\*\*INSERT NETWORK CONTACT LISTING\*\*\***