



## Virtual Office Hours

Thursday September 30 – 11am to 12pm EST

### Featuring:

**“Introduction to Trauma Informed Care”**

**“Appointment Access and Times, Timely Filing Guidelines and Coordination of Benefits”**

Virtual Office Hours provides a space for providers to learn about managed care and the Kentucky SKY model. There will also be time allotted to ask questions, provide feedback, and address any concerns.

How to join this event:

Click [Join meeting](#) at the time of the event

If you have any questions, you can reach out to Michelle Marrs at [marrsm@aetna.com](mailto:marrsm@aetna.com).

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