



**Aetna Better Health[®]
of Kentucky**



TIP Tuesday



Cataract Surgery Code - REMINDER

Please remember when submitting for an authorization for Cataract surgery, the lens code must be included

V2630-V2632 Lenses, Intraocular

**V2630 Anterior chamber intraocular lens
V2632 Posterior chamber intraocular lens**

HEDIS® Supplemental Data Submission Process

HEDIS® is used by Aetna to evaluate quality of care and services provided to our enrollees and to evaluate provider performance. To assist in improving your HEDIS® scores, you can submit supplemental data to our HEDIS® team. Supplement claims data, thus increasing our HEDIS® rates. To further assist you we have attached a tip sheet to guide you to your best HEDIS® performance.

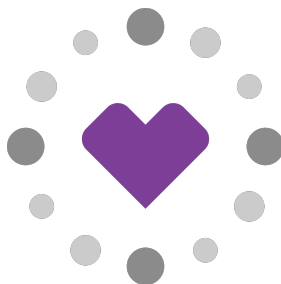
How to Submit:

- Secure Provider Web Portal/Availity
- Fax: 855-415-1215
- Email: Granniss@Aetna.com (be sure to **SEND SECURE** to protect PHI)
- Mail: Aetna Better Health of Kentucky
9900 Corporate Campus Dr Ste 1000, Louisville, KY 40223

Who to Contact:

Stacie Grannis, QM Sr. Consultant granniss@aetna.com
502-719-8645

Noel Dewald, Healthcare QM Consultant dewaldn1@aetna.com
502-719-8694



Breast Cancer Screening (BCS)

HEDIS® Measurement Year 2023 Measures

Eligible Population

Ages: Women 52–74 years old as of December 31 of the measurement year.

Note: This measure evaluates primary screening. Do not count biopsies, breast ultrasounds or MRIs because they are not appropriate methods for primary breast cancer screening.

All types and methods of mammograms (screening, diagnostic, film, digital or digital breast tomosynthesis) qualify for numerator compliance.

Strategies for Improvement

- Utilize NCQA coding tips to actively reflect care rendered.
- Educate women about the importance of early detection and treatment starting at age 50.
- Refer women to local mammography imaging centers. Follow up to verify completion.

Use reminder systems for check-ups and screening reminders.

Numerator Codes

There is a large list of approved NCQA codes used to identify the service or condition included in the BCS measure.

The following are just a few of the approved codes.

For a complete list please refer to the NCQA website at [NCQA.org](https://www.ncqa.org).

Mammography	CPT	77061-77063 77065-77067
Mammography	LOINC	24604-1 24605-8 24606-6 24610-8

Questions?

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

Network Relations Contact Information & Coverage Areas

Aetna Better Health of Kentucky takes great pride in our network of physicians and related professionals who serve our members with the highest level of quality care and service. We are committed to making sure our providers receive the best and latest information, technology, and tools available to ensure their success and their ability to provide for our members. We focus on operational excellence, constantly striving to eliminate redundancy and streamline processes for the benefit and value of all our partners.

Our Network Relations Team is assigned to designated areas throughout the state and are located within the communities in which they serve. This team is dedicated to meeting the needs of you, our providers. We are subject matter experts and are available to providers for education, training, and support. We assign every participating provider a Network Manager.

Aetna Better Health of Kentucky offers a provider services line which can be reached by calling 1-855-300-5528 - Monday through Friday 7 AM-7 PM.

Credentialing applications, forms, and updates along with any demographic updates and terminations should be sent directly to: KyProviderUpdates@aetna.com

General forms, ERA enrollments, or general questions can be sent to KYProviderRelations@aetna.com



Michelle Marrs

Network Relations Manager,
SKY Liaison
859-221-4737
MarrsM@aetna.com

Supporting Kentucky Youth -
Statewide



Dustin Johnson

Network Relations Manager
502-648-6526
Johnsond38@aetna.com

Supporting Kentucky Youth -
Statewide

Behavioral Health Providers
Region 3
Region 4

All Regions - Community
Mental Health Centers



Holly Smith

Network Relations Manager
815-641-7411
Smithh3@aetna.com

Behavioral Health Providers
Region 1
Region 2
Region 5
Region 6
Region 7
Region 8



Becky Marcum

Network Relations Manager
606-350-0579



Jacquelyne Pack

Network Manager
606-331-1075



Gina Gullo

Network Relations Manager
502-612-9958

Marcumr@aetna.com

Association of Primary Care
Physicians Community of
Health Partners
Cooperative Care Network
Ephraim McDowell
Kentucky Primary Care
Association
The Physicians Network

All other states excluding: IN,
OH, TN, VA, & WV

Jmpack@Aetna.com

Baptist Health System
CHI Saint Joseph Health
Norton King's Daughters
Medical System
Norton Healthcare System
St. Elizabeth Healthcare
TJ Regional Health Inc
Village MD

Rlgullo@aetna.com

Region 1
Ballard, Caldwell, Calloway,
Carlisle, Crittenden, Fulton,
Graves, Hickman, Livingston,
Lyon, McCracken

Region 2
Christian, Daviess, Hancock,
Henderson, Hopkins,
McLean, Muhlenberg, Ohio,
Todd, Trigg, Union, Webster

LifePoint Health System
Providers in the state of
Indiana



Donna Martin

Network Relations Manager
859-207-8618

MartinD4@aetna.com

Region 3

Breckinridge, Bullitt, Carroll,
Grayson, Hardin, Henry,
Jefferson, Larue, Marion,
Meade, Nelson, Oldham,
Shelby, Spencer, Trimble,
Washington



Andrea Dewitt

Network Relations Manager
270-306-0765

DewittA@aetna.com

Region 4

Adair, Allen, Barren, Butler,
Casey, Clinton, Cumberland,
Edmonson, Green, Hart,
Logan, McCreary, Metcalfe,
Monroe, Pulaski, Russell,
Simpson, Taylor, Warren,
Wayne

Providers in the state of
Tennessee



Becky Bowman

Network Relations Manager
502-214-0399

BowmanB@aetna.com

Region 5

Anderson, Bourbon, Boyle,
Clark, Estill, Fayette, Franklin,
Garrard, Harrison, Jackson,
Jessamine, Lincoln, Madison,
Mercer, Montgomery,
Nicholas, Owen, Powell,
Rockcastle, Scott, Woodford



Trista Gibson

Network Relations Manager
606-305-2705



Krystal Risner

Network Manager
606-687-0310

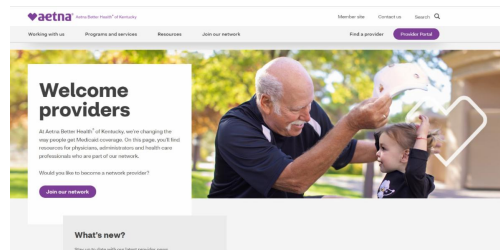


Jennifer Hardin

Network Manager
606-240-0120

GibsonT1@aetna.comRisnerk@Aetna.comHardinJ@aetna.com**Region 6**Boone, Campbell, Gallatin,
Grant, Kenton, Pendleton

Providers in the state of Ohio

Region 7Bath, Boyd, Bracken, Carter,
Elliot, Fleming, Greenup,
Lawrence, Lewis, Mason,
Menifee, Morgan,
Robertson, RowanProviders in the state of
West Virginia**Region 8**Bell, Breathitt, Clay, Floyd,
Harlan, Johnson, Knott,
Knox,
Laurel, Lee, Leslie, Letcher,
Magoffin, Martin, Morgan,
Owsley, Perry, Pike, Whitley,
WolfeProviders in the state of
Virginia**Save time by accessing our
online resources.**Be sure to check out our convenient
web tools, available 24/7.**Health Plan Website**

The health plan website is a resource for members and providers. Providers will find information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: [AetnaBetterHealth.com/Kentucky](https://www.aetna.com/better-health/kentucky)

Availity

Aetna Better Health of Kentucky is excited to have transitioned from our Provider Portal to Availity. This transition allows for an increase in digital interactions available to support you as you provide services for our members.

Functionality examples include:

- Eligibility and member benefits look up
- EFT registration
- Claim status look up
- Online claim submission
- PA submission and look up
- Grievance and appeals submission

Visit Availity at: <https://apps.availity.com/availity/web/public.elegant.login>

Follow Us



Aetna Better Health of Kentucky | 9900 Corporate Campus Drive , Suite 1000, Louisville , KY
40223

[Unsubscribe marstonj@aetna.com](mailto:marstonj@aetna.com)

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