

**Aetna Better Health® of Louisiana**  
2400 Veterans Memorial Blvd., Suite 200  
Kenner, LA 70062  
1-855-242-0802



Aetna Better Health® of Louisiana

5/27/2021

<Facility Name>

<Address>

<Address>

<City, State Zip>

**Re: Eviti for Oncology Treatment Plans**

Dear Click or tap here to enter text.:

Aetna Better Health of Louisiana is implemented the **Eviti** program, which was previously announced in September 2020. Through our partnership with NantHealth, we give you access to **Eviti**, an online software system that enables real-time decision support and treatment guidelines for **oncology** patients.

Effective July 1, 2021, there will be a change of process for initiating oncology treatment plan review requests. Below is a summary of these changes:

**Overview of Process Change**

<b>Purpose of Eviti</b>	To provide specialist review of oncology treatment plans including chemotherapy, radiation therapy and supportive medications
<b>Uses of Eviti</b>	<ul style="list-style-type: none"><li>• Access to the latest evidence-based guidelines for radiation and chemotherapy</li><li>• Select from 3,800+ pre-built regimens, or customize treatments when necessary</li><li>• Discuss open treatment plan reviews with Eviti's clinical staff</li></ul>
<b>Treatment Recommendations</b>	Eviti aggregates evidence-based recommendations from national government agencies, reports, and journal publications (including the NCCN Compendium, JCO, JNCI, Lancet, NEJM and JAMA)
<b>New Process Effective Date</b>	<b>July 1, 2021</b>

**All oncology treatment plans will be submitted to NantHealth via their web portal, Eviti Connect (<https://connect.eviti.com>),** which will expedite review of any chemotherapy, radiation therapy, or supportive medications.

**Training for Eviti Connect**

Training courses are available so your office can learn how to get the most from this program. You can also access <https://help.eviti.com> to view the Eviti Connect user guide, video tutorials, and interactive eLearning modules.

These are web-based, instructor-led, interactive training sessions that will guide you through the process of creating an account and submitting treatment plans. You will need access to the internet to view the training. Anyone in your office responsible for submitting treatment plans for review should attend one of these sessions. The schedule is below.

- Wednesday 6/30 – 11 AM ET
- Thursday 7/1 – 11 AM ET
- Tuesday 7/6 – 1 PM ET
- Wednesday 7/7 -11 AM ET

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## Aetna Better Health® of Louisiana

If you have questions regarding the implementation of this program, please contact Aetna Better Health of Louisiana at 1-855-242-0802.

**To register**, send an email to [training@nanthealth.com](mailto:training@nanthealth.com) and indicate which training session you wish to attend and the number of attendees (if more than one) from your office who will participate. We will respond with details for that web training session – including a toll-free phone number and a link to the web portion of the conference.

**Please keep the training registration e-mail** so you will have the link to the web conference and the call-in number for the session in which you will be participating.

### **About Eviti Connect's Web Portal**

Using the Eviti Connect web portal is the fastest and most efficient way to initiate a treatment plan review.

Typically, treatment entry takes less than 15 minutes, and treatments that comply with evidence-based standards receive an "Eviti code." This means that the treatment plan submitted by you meets national standards of quality care and the definition of medical necessity as determined by Aetna Better Health of Louisiana.

Please note that this Eviti code is not an authorization reference number and is not a guarantee of payment. However, the generation of an Eviti code initiates an authorization request with Aetna Better Health of Louisiana who will complete the authorization process and issue the final determination and your reference number.

If you do not receive an Eviti code instantly, Eviti's Medical Office can review and discuss the treatment with your office before referring it to Aetna Better Health of Louisiana for final determination.

### **To Create an Eviti Account**

You can create an account and submit your treatment plans through the Eviti web portal:

<https://connect.eviti.com/Connect>

### **For Additional Information or Support**

Phone: 1-888-482-8057 (Select option #2)

Email: [clientsupport@nanthealth.com](mailto:clientsupport@nanthealth.com)

If you have any questions regarding the implementation of this program, we encourage you to contact Aetna Better Health of Louisiana for additional information, support, and training at 1-855-242-0802.

We look forward to working with you on this new process!

Sincerely,

William Flood, M.D.  
Chief Medical Officer  
NantHealth, Eviti

Madelyn M. Meyn, MD  
Chief Medical Officer  
Aetna Better Health of Louisiana



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