



## **AETNA BETTER HEALTH® OF VIRGINIA**

### *Update: New Medicaid Enterprise System (MES)*

This is an update from the Department of Medical Assistance Services (DMAS) for managed care network providers about the new Medicaid Enterprise System (MES).

#### **Managed Care-Only Network Providers**

Providers who are contracted exclusively with Medicaid managed care network plans and **do not** serve fee-for-service members do not need to take action in preparation for MES at this time. Providers who serve **only** Medicaid members in managed care health plans will begin enrolling in the new Provider Services Solution (PRSS) portal in **June 2022**. Providers will access PRSS through the new MES website.

To ensure a smooth process, DMAS is scheduling enrollments in phases for managed care-only providers. You will be sent a schedule in the coming months telling you when to take this action. You will only need to enroll once even if you participate in more than one managed care network.

#### **Dually Enrolled Providers**

Providers who are dually enrolled with the Virginia Medicaid agency to serve fee-for-service members and contract with managed care health plans to serve managed care members are already receiving separate instructions from DMAS on how to prepare for the launch of MES on **April 4, 2022**.

For DMAS fee-for-service provider communication, links to MES provider training, and information about the Medicaid Management Information System (MMIS) outage March 30 through April 3, visit [www.dmas.virginia.gov/for-providers/medicaid-enterprise-system/fee-for-service-providers](http://www.dmas.virginia.gov/for-providers/medicaid-enterprise-system/fee-for-service-providers).

**These providers will not need to re-enroll** or take any additional steps to enroll in the PRSS system at this time. Providers who were active as primary account holders in the current MMIS will receive new credentials for MES this month. DMAS will provide additional instructions soon on this process.

We strongly encourage these primary account holders to establish delegates and delegate administrator access for the provider before the April 4 MES launch. Providers who do not receive primary account holder credentials can request an account by filling out a form that will be available on the MES website beginning March 21.