

**Aetna Better Health® of Virginia**

9881 Mayland Drive  
Richmond, VA 23233



## **AETNA BETTER HEALTH® OF VIRGINIA**

### *Durable Medical Equipment and Supplies Rate Floor Update*

May 20, 2021

Thank you for your ongoing participation in Aetna Better Health of Virginia's Medicaid provider networks. We wanted to highlight upcoming changes that will take effect on **July 1, 2021**, for the durable medical equipment (DME) and supplies program as a result of a General Assembly action item, which set a Medicaid rate floor for DME, orthotics, prosthetics, and supplies.

The Department of Medical Assistance Services is requiring Medicaid managed care organizations, including Aetna Better Health, to reimburse at no less than 90 percent of the state Medicaid program DME fee schedule for DME, prosthetics, orthotics, and supplies. In cases where there is no rate available, we are required to use the reimbursement methodology set forth in *12VAC30-80-30.A(6)* to determine the fee-for-service benchmark rate. For some items or services, because the reimbursement rate is based on the manufacturer's net charge to the provider, an invoice must be submitted with the claim.

This change is not intended to result in a reduction to 90 percent of the Medicaid program DME fee schedule. It is only to ensure that we do not price DME, complex rehab technology, prosthetics, orthotics, and supplies below the rate floor.

Our agreement with you is deemed automatically amended to conform with all applicable law promulgated at any time by any state or federal regulatory agency or governmental authority. Therefore, this letter serves as notice of this change and no action is required as our contract remains in full force and effect.

#### **We're here to help.**

If you have any questions do not hesitate to contact us at **1-855-652-8249** (listen for the prompt for Provider Services) or [AetnaBetterHealth-VAProviderRelations@Aetna.com](mailto:AetnaBetterHealth-VAProviderRelations@Aetna.com).