



AETNA BETTER HEALTH® OF WEST VIRGINIA



2022 ANNUAL COMMUNITY REPORT

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2022 Annual Community Report

Coventry Health Care of West Virginia, Inc. d/b/a Aetna Better Health of West Virginia (ABHVV) is a locally operated Managed Care Organization licensed in all 55 West Virginia counties. ABHVV participates in the State of West Virginia’s Medicaid managed care programs – the Mountain Health Trust program and the Mountain Health Promise program.

ABHVV is a part of Aetna, Inc. – a strong, national health care company. CVS Health Corporation (CVS Health) is Aetna’s parent company. ABHVV’s home office is in downtown Charleston at 500 Virginia Street, East, Suite 400.

ABHVV provides its members with a copy of the Member Handbook electronically and also upon request. The Member Handbook outlines coverage, explains benefits, details what services are and are not covered, and provides a clear process for resolving complaints. ABHVV’s basic health care services are the same as the State Medicaid Program. However, ABHVV provides additional services that may assist members with their health care choices, health promotion, and other services they may require. Members can request additional copies of this information by calling ABHVV’s Member Services Department at 888-348-2922.

2022 Directors and Principal Officers of ABHVV are as follows:

2022 Principal Officers (as of year-end)

Todd R. White.....	President and CEO
Robert M. Kessler	Vice President and Secretary
Thorne W. Clark	Vice President and Asst. Secretary
Steven M. Conte	Corporate Controller
Tracy L. Smith	Vice President and Treasurer
Bryan S. Nazworth	Chief Financial Officer
Derek S. Blunt	Senior Investment Officer
Frank F. Chronister, III	Assistant Controller
Peter Keller	Assistant Controller
Whitney D. Lavoie,.....	Assistant Controller

2022 Directors (as of year-end)

Sonya K. Nelson
Bryan S. Nazworth
Todd R. White

West Virginia 2022 Statutory Income Statement

Revenue	\$	1,274,454,334
Claims Expense	\$	(1,029,506,800)
Administrative Expense	\$	(120,883,145)
Increase in Reserve	\$	0
Net Investment Gain/(Loss)	\$	8,178,928
Other Income or Exp	\$	(30)
Net Losses	\$	0
Subtotal	\$	132,243,287
Tax Expense	\$	26,650,255
Net Income	\$	105,593,032

West Virginia 2022 Statutory Balance Sheet

Assets	\$	644,582,106
Liabilities	\$	335,517,889
Equity	\$	309,064,217
Total Liabilities and Equity	\$	644,582,106